

ABSTRACT

Yogi Pangestu, 2018, NIT: 51145519. K, “*Analysis of Ship Management Training to Improve Work Quality of Ship Crew at PT. Pertamina Shipping Jakarta*”, Mini Thesis of Port and Shipping Department, Diploma IV Program, Merchant Marine Polytechnic Semarang, Advisor (I) : Andy Wahyu Hermanto, ST, MT Advisor (II): Sarifuddin, M.Pd, M.Mar.E

PT. Pertamina Shipping Jakarta has training or training namely PMTC (Pertamina Marine Training Center) is a place to train employees to be able to improve the quality and quality of work, it has not gone well so it affects the quality of the crew's performance. The purpose of this study is to find out whether the ship management training program at PT. Pertamina Shipping Jakarta can reach the target optimally or not and to know the impact of the ship management training program on the quality of the work of the crew at PT. Pertamina Shipping Jakarta.

This research uses descriptive qualitative method by describing in detail the implementation of ship management training in order to improve the quality of work of the crew at PT. Pertamina Shipping Jakarta. Data collection is done by interview, observation, literature study and documentation conducted by the author.

The results of the study show that ship management training program at PT. Pertamina Shipping Jakarta has not reached its target optimally because there are still seafarers who have been on board the vessels that have not participated in the training, PT. Pertamina Shipping Jakarta lacks staff training staff, the pre test system has not been held before being given training. The impact of the ship management training program on the quality of the work of the crew as follows: ship management training on International Safety Management Code (ISM Code) makes the ship's crew understand more about international safety management standards in the operation of ships as well as efforts to prevent or control environmental pollution. carrying out Tank Cleaning, ship management training made the newly joined crew members aware of the work system and procedures when they later worked on the ship.

Keywords: *Analysis, Ship Management Training, Work Quality of Ship Crew.*