

ABSTRACT

Reiza Nurlaelyta Supendi, 2018, 51145547 K, “*The Effect of SETS Plus Test results on the performance of the crew at PT. Bernhard Schulte Shipmanagement CSC Indonesia*”, Mini Thesis Port and Shipping, Diploma Program, Politeknik Ilmu Pelayaran Semarang, Adviser I: Nita Setyaningsih, S.Pd, M.Hum., Adviser II: Okvita Wahyuni, S.ST, MM.

SETS Plus Test (Seafarer Evaluation and Training System) is a computer-based test package that assesses training and standard competency, make sure that ABK meets the specified STCW level. This thing evaluate applicant for position on board and also helps to ensure ship's crew is skill level in communication in English. SETS Plus Test system is available in one computer network. This program is a standard reference used by PT. Bernhard Schulte Shipmanagement CSC Indonesia to get a good quality ship's crew used English communication.

Writer used descriptive qualitative method to describe and tell the object. This method mean to get good description about the influence result of SETS Plus Test about crew working on ship at PT. Bernhard Schulte Shipmanagement CSC Indonesia. Data collected techniques used in this study by way of observation, interview, documentation and literature study. In addition, the types of data collected by the authors are primary data and secondary data.

From the results of the research that research has carried out, it turns out that the difficulties of ship's crew are not familiar with the questions given and do not understand the SETS Plus Test application, because these two things have an effect on the SETS Plus Test results. If ship's crew get the value according to their own ability there will be no difficulty when communicating with the foreign crew, the Efforts made by PT. Bernhard Schulte Shipmanagement CSC Indonesia is division crewing management giving motivation the importance of communication with English in shipping world and giving try out how to use SETS Plus Test application before the actual tes, and giving information to candidate ship's crew for requirements that must be met to selection.

Keyword : *SETS Plus Test, Performance, and Ship's Crew.*