

ABSTRAK

Nurmalita Diansari, 2018, 51145545.K, “*Peranan Jasa Gudang Container Freight Station (CFS) terhadap Kelancaran Arus Keluar Masuk Barang Eksport-Import di Pelabuhan Tanjung Emas Semarang*”, Skripsi Program Studi Ketatalaksanaan Angkutan Laut dan Kepelabuhanan, Program Diploma IV, Politeknik Ilmu Pelayaran Semarang, Pembimbing I: Irma Shinta Dewi, S.S., M.Pd, Pembimbing II: Vega Fonsula Andromeda, S.ST., S.Pd.

Jasa Gudang *Container Freight Station (CFS)* adalah suatu jasa untuk tempat transit muatan yg dikumpulkan sebelum dimasukkan kedalam kontainer, tempat transit muatan setelah dibongkar dari kontainer sebelum diambil pemiliknya. Jasa gudang *Container Freight Station (CFS)* sangat berpengaruh untuk kelancaran arus keluar masuk barang eksport-import di pelabuhan Tanjung Emas Semarang. Di dalam gudang *Container Freight Station (CFS)* ada beberapa kendala yang terjadi di dalam gudang. Tujuan penelitian ini adalah 1). Mengetahui kendala yang terjadi saat penumpukan barang di gudang *Container Freight Station (CFS)* 2). Mengetahui langkah yang diambil oleh pihak gudang *Container Freight Station (CFS)* mengatasi upaya yang terjadi saat penumpukan barang di gudang 3). Mengetahui peranan jasa *Container Freight Station (CFS)* terhadap kelancaran arus keluar masuk barang eksport-import di pelabuhan Tanjung Emas Semarang.

Metode penelitian ini adalah metode deskriptif kualitatif, dimana peneliti mengambil data dengan mengadakan pengamatan sehingga penelitian yang dilakukan sesuai dengan metode yang digunakan. Selain itu pengumpulan data dilakukan dengan wawancara, observasi, studi pustaka dan dokumentasi berupa data-data yang dihimpun oleh penulis. Landasan teori penelitian ini terdapat kerangka pikir penelitian yang menjadi pedoman dalam proses berjalannya penelitian.

Dari hasil penelitian yang peneliti laksanakan, bahwa ternyata keadaan gudang *Container Freight Station (CFS)* sangat berpengaruh terhadap kelancaran arus keluar masuk barang eksport-import di pelabuhan Tanjung Emas Semarang. Ternyata ada beberapa kendala yang memperlambat kegiatan di dalam gudang, seperti kendala karena faktor *ekstern* dan faktor *intern* gudang. Pihak gudang *Container Freight Station (CFS)* berupaya mengatasi kendala-kendala yang ada di dalam gudang tersebut. Keadaan gudang *Container Freight Station (CFS)* sangat berperan dalam meningkatkan kelancaran arus keluar masuk barang eksport-import.

Kata kunci: Jasa Gudang *Container Freight Station (CFS)*, Pelabuhan Tanjung Emas Semarang

ABSTRACT

Nurmalita Diansari, 2018, 51145545.K, “*Role of Container Freight Station (CFS) Warehouse toward the Continuity of Export Import Stream in Tanjung Emas Semarang Port*”, *Mini-thesis of Port and Shipping Department, Diploma IV Program, Semarang Merchant Marine Polytechnic, Advisor I: Irma Shinta Dewi, S.S., M.Pd , Advisor II: Vega Fonsula Andromeda, S.ST., S.Pd.*

Container Freight Station (CFS) warehouse service is a cargo transit place before included inside container; a cargo transit place after unstuffing from container before the owner took it. Container Freight Station (CFS) service has necessary impact toward the continuity of the input output stream of export import stream in Tanjung Emas Semarang Port. There are several obstacles inside of the Container Freight Station (CFS) warehouse. The purposes of this study are, 1) To know the obstacles at accumulating goods in Container Freight Station (CFS) warehouse 2) To know the steps taken from stakeholders of Container Freight Station (CFS) so that they will prevent the obstacles 3) To know the role of Container Freight Station (CFS) service toward the continuity of the export import stream in Tanjung Emas Semarang port.

This study uses descriptive qualitative method in which researcher obtain data from observation, so that research fit with the method. In other way, the data obtained by interview, observation, literature study and documentation such as data gathered. The theoretical basis of this research contained in the framework that became guidance in the progress of the research.

From the result of the study, the condition of Container Freight Station (CFS) has big impacts to the continuity of the stream of export import in Tanjung Emas Semarang port. As a conclusion, there are several obstacles that create postpone of the warehouse activity, both external and internal factors. Writer suggest that the stakeholder of Container Freight Station (CFS) should give more effort to solve this problem since he condition of the CFS warehouse has such a big role to increase the continuity of the export import stream.

Keywords: *Container Freight Station (CFS) warehouse service, Tanjung Emas Semarang Port.*