

ABSTRACT

Lucy Monicha Trisnawati, 2018, 51145512.K, “*Analysis of Dangerous Goods Container Handling at PT. Samudera Indonesia in Tanjung Priok Port Jakarta*”, Mini Thesis Port and Shipping Department, Diploma IV Program, Semarang Merchant Marine Polytechnic, Supervisor I: Daryanto S.H., M.M., Supervisor II: Capt. Eko Murdiyanto, M.Pd, M.Mar.

Dangerous Good Container is a container of goods at risk of danger, need special handling and supporting document on handling process. PT. Samudera Indonesia is one of shipping company that acting as agent appointed by shipper to take care of the container permit to harbormaster. Agent play a role as communicator between shipper an harbormaster. In the process was found a variety of hindrance which distrust of the dangerous good flow continuity and give rise to distrust of shipper for services used.

In this case, researcher use descriptive-qualitative method to describe and elaborate the object under study. Author involved in data searching process by observe and analyze of the facts and characteristics the object and subject under study directly. The purpose of this methods was to obtain comprehensive and obvious representation about dangerous goods container handling by PT. Samudera Indonesia in Tanjung Priok branch. The Primary and secondary data was used in this study, in addition the observation, interview and literature review used to complete the data. In Observation process, author was used direct and indirect observation.

The result of this research shown the hindrances on dangerous goods container handling was the delay of DG Declaration submission from shipper to agent, inconsistency between the stickers attached on container with DG Declaration and some stickers based on IMO regulation was not attached on container. PT Samudera Indonesia had done some effort to resolve the problems, such as increase the intensive communication with the shipper, provide training to shipper for making DG declaration carefully and attached stickers based on IMO regulation. Appropriate completion of the hindrances create dangerous goods container handling at PT. Samudera Indonesia become better in flow continuity and increase the shipper trust and satisfaction for serviced used

Keywords: *Container Handling, Dangerous Goods, PT. Samudera Indonesia*