

ABSTRACT

Laras Sinta Rukmi, 2018, 51145509.K, “*Analysis of Implementation of Shell Resilience Program to MT. Indradi’s Crews Productivity at PT. Berlian Laju Tanker Tbk*”, Mini Thesis of Port and Shipping Department, Diploma IV Program, Semarang Merchant Marine Polytechnic, 1st Supervisor: Nur Rohmah, S.E., M.M., 2nd Supervisor: Purwantono, S.Psi., M.Pd.

The vessel is a working environment for a vessel’s crew. Physical environmental conditions on the vessel are full of limitations and high risk to work which can cause a sense of saturation in work, stress, discomfort and insecure, which can interfere with the work productivity of crew. Shell resilience program is a training program to help the lives of crew members to face the pressure and unfortunate events that can occur on board. PT. Berlian Laju Tanker Tbk implements the shell resilience program to crew members working on board operated by the company, which is MT. Indradi. The purpose of this research is to find out why shell resilience program needs to be implemented to the MT.Indradi’s crews on board, to know the application of shell resilience program aboard MT. Indradi, and to know the effect of shell resilience program on improving the performance of MT. Indradi’s crews.

This research used qualitative descriptive method by describing in detail the implementation of shell resilience program in MT.Indradi at PT. Berlian Laju Tanker Tbk. Data collection was done by interview, observation, literary book and documentation in the implementation of shell resilience program in MT.Indradi at PT. Berlian Laju Tanker Tbk.

The results showed that, shell resilience program should be implemented to the crew of MT.Indradi because as an effort to meet the client request of PT. Berlian Laju Tanker Tbk, namely PT. Shell Indonesia. In addition to improving the soft skills of the crew in terms of resilience so that the crew can adapt when facing life problems while on board or at home. Implementation of shell resilience program aboard MT. Indradi conducted through discussion. Captain of the ship as a facilitator and crew as participants by discussing one module at each meeting. The effect of shell resilience program on improving the performance of MT.Indradi’s crew is after following shell resilience program performance of crew increase so that productivity also increase.

Keywords: *Shell Resilience Program, Productivity, Crew.*