

ABSTRAK

Fiasinta Oky Irwana S.(51145506), 2018, “*Analisis Perbandingan Kinerja Procurement Department dengan Menggunakan Sistem Komputerisasi di Gold Bridge Shipping Ltd*”. Skripsi, Jurusan Ketatalaksanaan Angkutan Laut dan Kepelabuhanan, PIP, Semarang.

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Indonesia dikelilingi beberapa negara maju dengan sistem teknologi yang canggih dan terstruktur, yang mempengaruhi pada perkembangan teknologi di Indonesia. Demikian juga dalam suatu organisasi perusahaan terdapat banyak aset yang sangat penting yang harus tercatat dengan rinci dan di olah secara tepat. Maka di butuhkan penggunaan sistem komputerisasi. Pada era pelayanan prima, Gold Bridge Shipping Ltd harus memberikan pelayanan yang cepat, terbuka, dan professional kepada mitra-mitra kerjanya. Oleh karena itu, proses *purchasing* harus dikelola menggunakan teknologi informatika agar proses pelayanan *procurement* dapat terlaksana dengan sistematis. Namun sayangnya sistem komputerisasi belum seluruhnya diterapkan di *Procurement Department* sehingga menghambat kegiatan di *Procurement department*.

Penelitian ini bertujuan untuk mengetahui kinerja *Procurement Department* menggunakan sistem komputerisasi dan tidak menggunakan sistem komputerisasi serta perbandingan kinerja *Procurement department* dengan menggunakan sistem komputerisasi dan tidak menggunakan sistem komputerisasi. Metode penelitian yang digunakan oleh penulis yaitu kualitatif deskriptif . Adapun sumber data yang digunakan yaitu riset pustaka, wawancara dan dokumentasi.

Hasil penelitian ini menemukan beberapa kendala yang dihadapi dalam penggunaan sistem komputerisasi diantaranya spesifikasi komputer yang belum diperbarui, gangguan sistem computer, gangguan *system Manajemen database* kerusakan komponen komputer, dan kurangnya SDM. Selain itu, keuntungan yang didapat dari penggunaan sistem komputerisasi yaitu dapat melakukan penyimpanan dokumen lebih efektif dan efisien, hasil cetakan mudah dibaca semua orang, proses pengerjaannya cepat dan praktis, serta *Accounting* dan *Procurement Department* saling terhubung.

Kata Kunci : Sistem Komputerisasi, Kinerja, *Procurement Department* .

ABSTRACT

Fiasinta Oky Irwana S (51145506), 2018, " *Analysis Comparison of Procurement Department Performance Using the Computerized System in Gold Bridge Shipping Ltd*". Minithesis, Port and Shipping Department, Semarang Merchant Marine Polytechnic, Semarang.
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Indonesia been surrounded by some develop country with advanced & structural technology, which influence in the development of technology within Indonesia. As well inside a company organization exist many assets that very important that should be recorded in detail and processes properly. Then computerization system is needed. Generally in the era of excellent service, work partner of Gold Bridge Ltd must be wanted to get quick and professional service. Because of that, purchasing process must be managed using informatics technology. From some partners that writer meet they said they are very supporting computerization so procurement service process can be done systematically. Unfortunately computerization system not fully implemented in Procurement Department so inhibit activity in Procurement Department.

This research aim to determine the performance of Procurement Department using computerized systems and it's not using the computerized system and comparison of performance procurement department using computerized system and not using computerized system. The sources of data used is an observation, interviews, and research library.

This result found some problem that faced within use of computerization such as computer specification which is not yet updated, computer systematical error, management database system error, and lack of HR (Human Resource). Other than that, profit gained from using of computerization system that can done document saving more effective & efficient, print out result easy to read by everyone, working process is quick and practical, also accounting and procurement department linked with each other.

Keywords : Computerization System, Performance, Procurement Department