

ABSTRACT

Exgoeh Firmanto, NIT. 51145505.K, 2018 “Analysis of truck operator performance in unloading activities of clinker on PT. Varia Usaha Bahari At Port Semen Indonesia Tuban”, Port and Shipping Department, Merchant Marine Polytechnic of Semarang, Supervisor I : Poernomo Dwi Atmojo, SH, MH and Supervisor II: Okvita Wahyuni, S,ST, MM

PT. Varia Usaha Bahari is a Stevedoring Company which one of its activities is unloading activities. In unloading activities most operators do not mematu working hours bongar in unloading activities. This research is to know operator performance in unloading activity at PT. Varia Usaha Bahari at the port of Semen Indonesia Tuban.

The research method used in this research is descriptive qualitative method that is to describe and describe the object under study and data collection methods used are field observation, direct interviews to the head of branch and head of operations Trucking PT. Varia Usaha Bahari and using literature study.

The most frequent problem occurs in unloading activities of PT. Varia Usaha Bahari is operator's performance that is not in accordance with unloading hours and lack of compliance and knowledge about the importance of unloading hours every unloading activity. Efforts made by PT. Varia Usaha Bahari is by doing counseling to workers about the performance of operators in every unloading activity and by raising awareness of working hours unloading activities. If the operator works according to the hours set by the company then the unloading activities will become more smoothly and on time

Keyword : Analysis, Operator, Performance