

ABSTRACT

Ekarini Rahmatiya, 2018, 51145537.K, “*Transformational Leadership as an Effort to Increase Operational Division Crews’ Work on PT. Samudera Indonesia Semarang Branch*”, Mini Thesis of Port and Shipping Department, Diploma IV Program, Semarang Merchant Marine Polytechnic, Supervisor I: Daryanto, SH, MM, Supervisor II: Capt. Agus Subardi, SP1, M. Mar

Nowadays, people often nag about the weak of the moral or leadership integrity which often speculated obstacles toward work, either individual or teamwork. A successful leader is a leader who is responsible with the situation and condition; until there are changes toward the organisation that is being led thus it can maximize the resources inside and good work as a result. This research has purpose to know the leadership style that is applied to the operational division and the effect of transformational style toward employee’s work.

The method of this research is descriptive qualitative. The obtained data has been done by interview, observation, literature study, and questionnaire. The chosen location is operational division of PT. Samudera Indonesia Semarang branch, and the length of the research was 6 months since December 2nd 2016 until June 2nd 2017.

From the research, it can be summarized that leadership style which is applied to the operational division is transformational leadership. The effect of this applied leadership create trustful, worthy and respect feeling to the other employees above, thus it could create motivated feeling and initiative. Operational division crews always uphold teamwork, work as the given time, and amused with the comfort environment, and not going to forget, the rating increase of the crew every 2 year. This is a prove that transformational leadership give positive effect to the increase of the work result of the crew.

Keywords: Transformational Leadership, Crew’s work, Operational Division