

ABSTRACT

Agung Rio Pambudi, 2018, NIT: 51145492. K, "*Mutation Officer Analysis Of Operational Activities In The Company PT. Bahtera Energi Samudra Tuah*", *Mini Thesis of Port and Shipping Departement, Diploma IV Program, Merchant marine polytechnic semarang*, Supervisor I: Sri Murdiwati, S. Sos., M.Si Supervisor II: Dodik Widarbowo, M.T., M.M

PT. Bahtera Energi Samudra Tuah which is engaged in shipping commercial vessels both domestically and abroad. Each activity must be supported by good implementation so that the activities / programs can run smoothly. However, the implementation of ship operations at PT. Bahtera Energi Samudra Tuah is often disturbed by the occurrence of crew mutations that are not in accordance with the schedule that has been determined by the company so that there needs to be a problem solving or improvement in the crew transfer policy. Therefore, it is necessary to analyze crew mutations to optimize company objectives. The purpose of this study is to determine the effect of officer mutations that are not on schedule to the company's operational activities, to find out what factors influence the mutation of officers that are not on schedule and to find out what efforts PT. Bahtera energi samudra tuah is good to overcome delays in crew mutations.

This study uses descriptive qualitative method by describing in detail the implementation of officer mutations on the smooth operation of the ship's PT. Bahtera energi samudra tuah. In addition, data collection was carried out by interviewing, observing, literature literacy and the implementation of mutations of ship officers at PT. Bahtera Energi Samudra Tuah.

The results of this study can be concluded, the influence of officer mutations that are not on schedule to the operational activities of PT. Bahtera energi samudra tuah is a cause of loss of time, cost, and a lack of chartered trust in the company, as well as factors that influence the occurrence of officer mutations namely, delays in salary payments, conflicts that occur between the crew, the crew fled, as for the efforts made PT. Bahtera energi samudra tuah is the provision of crew standby, timely crew placement, quality improvement of PT. Bahtera energi samudra tuah and a more efficient crew recruitment process

Key Word: *Analysis, Mutation Officer, Operational*