

ABSTRACT

Irvan Maulana, 2017, NIT: 50135060. K, 'Optimization of unloading tools to the unloading of goods at PT. Adiguna Putera Surabaya ", mini thesis of Port And Shipping Department, Diploma IV Program, Semarang Merchant Marine Polytechnic, Advisor I: Andy Wahyu Hermanto,ST.,MT Advisor II:Sarifuddin,M.Pd.,M.Mar.E

PT. Loading and unloading company Adhiguna Putera is a subsidiary of PT Bahtera Adhiguna (Persero) which is a business of loading and unloading EMLK, Agency and port services that are well integrated and managed based on the principles of good corporate governance. In this case the researcher observes Aspects of unloading tools to support the smooth running of PT. Adhiguna son of Surabaya.

The method used in this research is descriptive and qualitative. This reseach written descriptively, which contains descriptions or elaboration of several theories and correlates one variable with another variable. The analysis used in qualitative research is more analytical descriptive meaning interpretasi to the contents made and arranged in a systematic and comprehensive. Based on the results of research conducted at PT. Adhiguna putera there are factors that influence the smoothness of unloading tools namely: How the process of unloading goods at PT. Adhiguna Putera, what is the impact of unloading delay in PT. Adhiguna Putera, what efforts are made to overcome the unloading delay in PT. Adhiguna Putera.

The company provides good training to mechanical personnel to improve their skills and training to the loading and unloading equipment operators in the operation of the loading and unloading tools to fit the procedures and instill a sense of responsibility. To take steps to minimize the losses caused by the delay of unloading of goods, Image prusahaan and restore customer trust by way of present and promote well PT. Adhiguna putera Surabaya to the company's service users. The Company takes policy steps on the maintenance and maintenance of loading and unloading aids equipment by setting maintenance schedules, providing training, providing spare parts of loading and unloading equipment and imposing sanctions against officers who are negligent in their duties.

Keywords: Optimization, unloading, good.