

ABSTRACT

Bunga Arifia Shinta, 2017, NIT : 50135049 K, “*Efforts to Encourage Quality of Indonesian ABK’s English Ability in PT. Bernhard Schulte Shipmanagement CSC Indonesia*”, Diploma IV, Port and Shipping Management, Advisur I: R.A.J Susilo Hadi Wibowo,S.IP.,M.M, Advisur II: Capt. Agus Subardi M.Mar.

English is a language that is used as a medium of communication and is recognized as the first international language to interact communication with others around the world. English communication skills are needed in the world of work, especially for Indonesian seafaring sailors working with foreign sailors. In order for communication activities aboard the vessel to take place properly, it takes a good quality of English. By having the ability to communicate well will launch all the work activities or launch communication activities between crew in the ship. The purpose of this study is to determine the English language skills of Indonesian crews and improve the quality of English ABK Indonesia.

In this thesis the method used is qualitative descriptive method and in collecting data in the form of observation data, interview directly to some crew and document data related to the writing of this thesis.

From the results of the study can be known the quality of English ABK Indonesia can be said to be low in support of the results of marline tests under the company standard in the cause of several factors, namely in-house training facilities are not utilized well, the lack of learning motivation, environment less supportive for the development of thinking ABK Indonesia . Based on research results should PT. BSM makes an effort to provide training for crew prior to on board and interspersed with the motivation of the importance of English proficiency in the international world as well as providing sanctions for crew who do not follow the existing rules. Thus PT. BSM expects the quality of English crew to be improved.

Keywords : English, Quality.